

PLACE
STAMP
HERE

HOME WARRANTY
Attn: Appliance Protection Plan
PO Box 1
Rock Rapids, IA 51246-0001

COMPLETE, REFOLD SHOWING MAILING PANEL, AND MAIL

Terms and Conditions

The initial term of this service agreement extends for 12 months and begins upon receipt of your first payment. Coverage automatically renews every 12 months. Each monthly payment applies toward coverage for the following month. Payments can be made monthly or annually. For payment convenience, credit card payment or Easy Pay monthly electronic funds withdrawal from a checking or savings account are available upon request.

Major exclusions include maintenance items such as cleaning and filters; items that are cosmetic and not critical to the operation of the appliance; heat exchangers; water heater tanks; ice makers; external hoses, wiring, plumbing and gas lines; zone valves and zone controls; expansion tanks and evaporator coils. Boilers are not covered under the Plan.

Additional Plans or a la carte additions can be added at any time. Coverage on additions will begin 30 days after the order date and upon receipt of the first payment for the additional items.

All single-family homes, condominiums, town homes and multi-family homes using residential-grade equipment are eligible for coverage. You do not have to be a Home Warranty customer to enroll in the Plan.

Service will be scheduled, under normal circumstances, within one business day. Emergency service will be provided 24 hours a day for furnace, heat pump and water heater no-heat situations.

All equipment covered by the Appliance Protection Plan (APP), a product of Home Warranty must be an ongoing part of the residence, be in good working condition at the time you enroll in the program, and be reasonably clean and accessible at the time of service.

Your Plan covers more than 150 repairs on your major appliances. In situations where required parts or repair services are no longer available, or where the total cost of repairs during the period of APP program enrollment would exceed the replacement cost of a comparable model by the same manufacturer, or when the total cost of the repairs exceeds \$250 for a central heating or air conditioning unit and \$150 on all other appliances during the period of APP program enrollment, replacement of the appliances will be recommended and Home Warranty will not make the repair. In these situations you will be eligible for a Replacement Bonus of \$250 for a central heating or air conditioning unit and \$150 on all other appliances or the amount of the purchase price of the new appliance, whichever is less. The Replacement Bonus only applies to failures caused by covered items. Your account must be active and current to receive the Replacement Bonus.

Expect the unexpected...



Affordable protection

for the appliances you depend on



Choose a Plan that's right for you, and then customize it with a la carte additions!

Take the worry out of appliance repairs!

With the rising cost of home appliances, a break down can be a real blow to your budget—unless your appliances are covered by the Appliance Protection Plan. It answers your two main questions when an appliance stops working:

- Who will I call for repairs?
- How much is it going to cost?



With the Appliance Protection plan, you simply call our 24-hour repair hotline. We dispatch your service call, and you pay nothing for covered repairs! For an affordable monthly fee of as little \$12.95, you can protect yourself against unexpected—and potentially budget-wrecking—repair bills.

Home Warranty's Appliance Protection Plan is...

Simple!

You call a toll-free repair hotline to report a problem, and we match you with a local service technician so you can schedule service at a time convenient to you!

Reliable!

All repairs are made by qualified, local technicians and emergency heating service is available 24 hours a day.

Valuable!

The Plan pays up to \$250 on more than 150 covered repairs. We also offer equipment replacement bonuses!



Choose your plan	Appliances covered*	Choose your Plan and options
1. Essentials Plan \$15.95/month	▲ Furnace ▲ Water heater ▲ Refrigerator ▲ Central a/c unit OR clothes washer	<input type="checkbox"/> Essentials Plan—\$15.95/month (choose one) <input type="checkbox"/> Central a/c unit <input type="checkbox"/> Clothes washer
2. Heating Plan \$12.95/month	▲ Furnace ▲ Water heater ▲ Stove ▲ Dryer	<input type="checkbox"/> Heating Plan—\$12.95/month
3. Heating Plus \$19.95/month	▲ Furnace ▲ Water heater ▲ Stove ▲ Dryer ▲ Annual furnace checkup*	<input type="checkbox"/> Heating Plus Plan—\$19.95/month
4. Kitchen Plan \$12.95/month	▲ Stove ▲ Refrigerator ▲ Dishwasher ▲ Microwave	<input type="checkbox"/> Kitchen Plan—\$12.95/month
5. Kitchen/Laundry Plan \$12.95/month	▲ Stove ▲ Clothes washer ▲ Dryer ▲ Refrigerator	<input type="checkbox"/> Kitchen/Laundry Plan—\$12.95/month
6. Total Home Plan \$21.95/month	▲ Furnace ▲ Water heater ▲ Refrigerator ▲ Stove ▲ Clothes washer ▲ Dryer ▲ Central a/c unit OR dishwasher OR microwave	<input type="checkbox"/> Total Home Plan—\$21.95/month (choose one) <input type="checkbox"/> Central a/c unit <input type="checkbox"/> Dishwasher <input type="checkbox"/> Microwave
7. Total Home Plus \$29.95/month	▲ Furnace ▲ Water heater ▲ Refrigerator ▲ Stove ▲ Clothes washer ▲ Dryer ▲ Annual furnace inspection* ▲ Central a/c unit OR dishwasher OR microwave	<input type="checkbox"/> Total Home Plus Plan—\$29.95/month (choose one) <input type="checkbox"/> Central a/c unit <input type="checkbox"/> Dishwasher <input type="checkbox"/> Microwave
A la Carte Additions Add to any of the Plans above by checking additional appliances at right	\$3.25/month per appliance	<input type="checkbox"/> Dishwasher <input type="checkbox"/> Freezer <input type="checkbox"/> Microwave <input type="checkbox"/> Water heater <input type="checkbox"/> Clothes washer <input type="checkbox"/> Dryer <input type="checkbox"/> Stove <input type="checkbox"/> Refrigerator
	\$4.25/month per appliance	<input type="checkbox"/> Furnace <input type="checkbox"/> Central air conditioning unit
	\$8.50/month	<input type="checkbox"/> Heat pump

3 easy ways to enroll

- ▲ **By Internet.** Visit www.applianceprotectionplan.com.
- ▲ **By mail.** Complete the form at right. Refold showing mailing panel, tape and mail.
- ▲ **By phone.** Call (877) 977-4949 to speak to a customer service representative.

After processing your enrollment form, we will send you a Service Guide.

* Heating Plus and Total Home Plus customers must be enrolled in the Appliance Protection Plan a minimum of four months prior to scheduling an annual furnace checkup.

Boilers are not covered in any plan.

CREDIT CARD AND AUTOMATIC BANK DEBIT ALSO AVAILABLE—CALL FOR DETAILS

Please bill me: Monthly Annually

Name (please print) _____

Address _____

City _____ State _____ Zip _____

Phone _____

Signature _____ Date _____